India under Modi: A Look Back at 2 years of BJP rule

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Digital governance offers great potential for improving the quality of service delivery in India. Yet, past experience suggests that the implementation of technology-based reforms is often limited by existing institutional and individual incentives, leading to reduced benefits for the population and other unanticipated outcomes. In this presentation, I highlight India's experience with digital governance to date and the ways in which current initiatives under the Modi government, while both ambitious and innovative, continue to be affected by persistent political economy constraints.